Ultraviolette Sale Terms and Conditions

These Sale Terms and Conditions ("Sale Terms") apply to the products or services available for sale on or through the **Ultraviolette Automotive Private Limited** (herein after called "Ultraviolette" or "UV", or "we" or "us" or "the Company") website i.e. https://www.ultraviolette.com/ (herein after referred as "Site") or mobile application or any other medium used by Ultraviolette (collectively referred as "Platform").

When we refer to "you" and "your" in these Sale Terms, we are referring to you as a user of the Platform and/or a purchaser of our products.

In addition to these Sale Terms, your purchase of products or services from, and other use of, the Platform is governed by the policies posted on or made available through the Platform (referred to collectively as our "Policies"), available at https://www.ultraviolette.com/.

A. Acceptance of Sale Terms

By using the Platform and/or placing any order for any Vehicle, parts, accessories, or other products ("Products") through the Platform, you agree to be bound by these Sale Terms, which form a binding contract between you and us. IF YOU DO NOT AGREE TO THESE SALE TERMS, YOU SHOULD NOT PLACE ANY ORDERS THROUGH THE PLATFORM.

B. Eligibility

By agreeing to these Sale Terms, you represent and warrant to us that you are at least 18 years of age and a resident of India.

If you are Buying a Vehicle on behalf of a company, organization or entity (an "Entity") or individual, you represent and warrant that you have the authority to bind that Entity or such individual to these Terms and such Entity/ Individual agrees to be bound by these Terms.

C. No Obligation

1. By placing an order, you acknowledge that it only amounts to an offer to purchase in accordance with these Sale Terms. Mere receipt of an automated order confirmation/acknowledgment shall not amount to acceptance of offer. UV reserves the right to accept or reject any order, at any time prior to the acceptance of the offer. The order shall be deemed accepted only upon express communication from UV confirming the acceptance of the offer.
2. UV may, at its discretion, require additional information or verifications (including but not limited to identity proof, address proof, payment authentication, or any other information). Failure to provide the required information or verification shall entitle UV to reject the order. In the event of order rejection, you will be duly notified and any payment made by you shall be refunded.
3. By placing an order, you expressly consent to receiving communications from UV connected with the order. Any queries concerning orders may be addressed to info@ultraviolette.com.

D. Vehicle Specifications, Configuration, And Features

You understand and acknowledge that the Vehicle specifications, features, models, and configurations displayed or communicated at the time of placing an Order are indicative and subject to change. UV reserves the right to modify, update or revise the vehicle specifications at any time, with prior intimation to you. Your continued willingness to proceed post such intimation shall constitute acceptance at your end.

While all reasonable efforts have been made to ensure that all the product descriptions, specifications, images, features and pricing on the platform are accurate, errors may occur due to typographical, technical or pricing errors. In the event that any product is booked at the incorrect price or at incorrect specifications, UV reserves the right to refuse, cancel or modify your order, with prior intimation to you, regardless of whether the order has been confirmed or payment has been received. In case any payment is received from your end, the same shall be refunded to you within 15 business days.

The listing or reference to any Product on our Platform does not constitute a guarantee of availability at the time of placing an Order. All products are offered subject to availability and UV reserved the right to impose any limit on quantity, discontinue any product or reject or cancel any order as a whole or in part, without any liability to you or any third party. In case of cancellation of any order due to unavailability or discontinuation, any payment made by you shall be refunded within 15 business days to the source account.

E. Your Account

If you become a registered account holder on the platform, you shall be responsible for maintaining the confidentiality and security of your account credentials, including your username and password, and restricting access to any computer, mobile device or other device, used to access the Platform.

You acknowledge and agree that any activity undertaken through your account shall be deemed to be carried out by you and you shall be solely liable for any loss or damage arising out of such use.

UV shall collect, store, process and use your personal information in accordance with these Sales Terms, Privacy policy and applicable laws.

UV reserves the right, at its sole discretion, to suspend or terminate your account, refuse service, or remove or modify content, with or without notice, in the vent of suspected unauthorized use, breach of any terms or policies or violation of applicable law.

F. Payments

Payments for any products and/or services booked/purchased on the site may be made using Credit Card or such other payment methods as may be made available from time to time. We do not accept cheques, drafts, or money orders for orders placed through the Site. Any payment made to the Dealers or Authorized Retail Partner shall be subject to payment policy of the Dealer or Authorized Retail Partner.

By providing details of your credit card or other acceptable payment method to us, you represent and warrant that you are authorized to use that payment method, the information provided by you is true, accurate and complete and that you authorize us (or our third-party payment processor) to charge that payment method for the total amount of your purchase, including all applicable taxes, convenience fees, delivery charges or any other charges as disclosed at the time of checkout.

All payment processing is subject to verification and authorization by issuing bank, payment service provider etc. We shall not be liable for any delay, failure or rejection of any payment due to reasons beyond our control including but not limited to incorrect payment details, network issues etc. If, at any time, your payment method cannot be verified, is invalid, or is otherwise not accepted, we reserve the right to suspend, cancel or refuse to process your order until the issue is resolved to our satisfaction. No order shall be deemed confirmed until payment has been successfully received by us.

In case of any reversal, chargeback or dispute raised by your bank or payment service provider, we reserve the right to recover any costs, penalties, fees or expenses incurred by us in connection with such dispute.

G. Delivery

The Delivery timelines informed to you at the time of making the booking are approximate and are dependent upon various factors including date of booking, receipt of all your information necessary to process the order, your compliance with all of the payment terms, and your compliance with any terms, obligations, covenant or condition of these Terms and Conditions. There is no guarantee as to the delivery date based on your Booking. The delivery times are our best estimates and may vary due to unforeseen circumstances. While the company will endeavor to deliver on estimated dates, customers acknowledge that these are approximate estimates and not guarantees. in case of any such delay, we remain committed to keeping you informed of any change in the delivery timeline. The company shall not be held liable for any delays in delivery. Once the vehicle is ready, you will receive a formal notification on your registered email/phone.

H. Cancellation/Refund

You may cancel your Order at any time, by logging in to your profile on our website. If the cancellation request is submitted prior to completion of full payment, UV shall refund the amount paid by you, subject to deduction of reasonable cancellation charges, including administrative expenses, payment gateway fees, and other non-recoverable costs. Where any portion of the payment has been made directly to an authorized Dealer, such Dealer shall be responsible for processing applicable refunds in accordance with its policies.

If the cancellation request is submitted after full payment has been made, such cancellation shall be subject to the stage of order fulfillment, including but not limited to vehicle allocation, configuration, customization, manufacturing, registration, etc. in such cases, refunds, if any, shall be subject to deductions towards cancellation charges, administrative expenses, processing fees, logistics and handling charges, registration charges, and any other expenses incurred by UV up to the date of cancellation request. You agree that Orders involving customized, configured, or special-order vehicles may not be eligible for cancellation after full

payment. Any refund approved shall be initiated within thirty (30) business days from the date of acceptance of the request.

UV reserves the right to cancel your Order at any time, at its sole discretion, including but not limited to circumstances such as non-availability of the product, failure to receive full or timely payment, errors in pricing or technical specifications, regulatory or statutory restrictions, force majeure events, or any other reasons beyond UV's reasonable control. UV shall refund the amount received from the Customer, after deducting any non-recoverable costs already incurred, if any, to the original mode of payment.

I. Carbon Credit

By accepting and agreeing to these Sale Terms, you hereby agree that all rights, title, interest and benefits in and to any carbon credits, carbon offsets, emission reductions, renewable energy certificates, or similar environmental attributes of whatever nature, whether existing or arising in future, generated accrued, or attributable to the manufacture, assemble, sale, operation, use, maintenance or disposal of the vehicle ("Carbon Credits") shall vest solely and exclusively with UV.

You hereby irrevocably waive any present or future claim, right or entitlement to such carbon credits. This clause shall survive the termination or completion of these Sales Terms and shall be binding on you, your successors, and assigns.

J. Limitation Of Liability

1. No Consequential or Indirect Damages: Except as otherwise provided by applicable law, in no event shall UV or any of its affiliates, and their respective officers, employees, licensors and partners ("UV Parties") be liable to you or any third party for consequential, indirect, incidental, special, exemplary, punitive or enhanced damages economic damages, including but not limited to loss of profits, loss of income, loss of use of the vehicle, loss of business opportunity, loss of goodwill, or business interruption, arising out of or in connection with the purchase, use, inability to use, servicing, charging, or resale of the vehicle or any part thereof, whether arising under contract, tort (including negligence), product liability, statute, or otherwise, even if such damages were foreseeable or UV was advised of the possibility of such damages.
2. Without limiting the foregoing, UV parties shall not be liable for any loss, damage, or injury arising out of:
   a) Misuse, abuse, neglect, improper handling, unauthorized modification of the vehicle;4
   b) Use of non-approved parts, chargers, accessories, consumables or software;
   c) Failure to comply with Owner's manual, safety instructions, charging guidelines or maintenance schedule;
   d) Normal wear and tear, environment conditions, force majeure events or any other circumstances beyond UV's control;
   e) Any acts or omissions of third parties, including charging infrastructure providers, etc, even if such parties are recommended or facilitated by UV.
3. Maximum liability: Except as otherwise provided by applicable law, in no event shall UV parties' aggregate liability arising out of or related to this agreement, whether arising out of or related to breach of contract, tort (including negligence) or otherwise, exceed the total of the amounts you paid to UV pursuant to this agreement.

K. Privacy Policy

The data, UV and/or its affiliates collect from you or about your Vehicle will be used in accordance with our Privacy Policy, each of which is incorporated herein by reference and made available on our website https://www.ultraviolette.com/legal/privacy-policy. If you have questions regarding our Privacy Policy or General Terms, you should contact us by email at info@ultraviolette.com.

L. Force Majeure

The obligations of the parties under this Agreement shall be suspended to the extent that such party is wholly or partially precluded from complying with its obligations under this Agreement by force majeure. Force majeure includes, but is not restricted to, fire, storm, flood, earthquake, explosion, accident, act of the public enemy, war, rebellion, insurrection, sabotage, outbreak, epidemic, public health emergency, quarantine restriction, labour dispute, labour shortage, transportation embargo or failure, curtailment or delay in transportation, act of God, act (including laws, regulations, orders, advisories, disapprovals or failure to approve) of any government or public health agency or authority, whether national, state-wide, municipal, or otherwise, or any other event or circumstance beyond such party's control. Nothing in this clause shall relieve you from your obligations to make payments for products or services.

M.Vehicle Warranty

UV warrants that each vehicle sold shall be free from any defects in material and workmanship, under normal use and maintenance, subject to the limitations of this warranty policy.

This vehicle is the product of UV's use of proven engineering, exhaustive testing, and continuous striving for superior reliability, safety, and performance. However, vehicles are often used in hostile environmental conditions and in these circumstances, the UV authorised centre can provide further information and advice if required. Ultimately the appearance of your machine will very much depend on the care it receives.

1. Types Of Warranty and Warranty Periods:

The term of the warranty shall commence from the date of invoice of the new vehicle to the purchaser. Warranty on each model shall be applicable as mentioned below:

1.1 Vehicle Standard Warranty-

Subject to separate coverage for certain parts and the exclusions and limitations described in Clause 4 below, all new UV vehicles are covered for 3 years (36 months) or 30,000 Kilometres ("KMs") warranty, whichever comes earlier. The warranty will commence from the date of sale.

1.2 Battery and Drivetrain Warranty

The battery, like all lithium-ion batteries, will experience gradual energy or power loss with time and use. Loss of battery energy or power over time or due to or resulting from battery usage is NOT covered under this Battery and Drivetrain Warranty, except to the extent specified in this Battery and Drivetrain Warranty. Kindly refer owner's manual, UV companion Mobile App or other UV literature delivered with the vehicle for important information on how to maximize the life and capacity of the battery, failure to follow the recommended battery maintenance and charging procedures shall void this Battery and Drivetrain Warranty. The warranty will commence from the date of sale.

The software of Your vehicle is updated wirelessly. These software updates constantly provide new features and improvements for your vehicle, including updates to protect and improve battery longevity. t

This Battery and Drivetrain Warranty does not cover any performance changes that may occur due to software updates.

2.1.1. UVCARE

Subject to separate coverage for certain parts and the terms and conditions, the exclusions and limitations described in Clause 4 below, the UVCARE covers the repair or replacement necessary to correct defects in the materials or workmanship of battery and drivetrain manufactured or supplied by UV that occur under normal use for a period of 3 years from the date of purchase of vehicle or 60,000 km whichever comes earlier. We repair or replace the battery if the storage capacity is less than 70% of the published nominal capacity, as measured by UV.

2.1.2. UVCARE+

Subject to separate coverage for certain parts and the terms and conditions, the exclusions and limitations described in Clause 4 below , the UVCARE+ covers the repair or replacement necessary to correct defects in the materials or workmanship of battery and drivetrain manufactured or supplied by UV that occur under normal use for a period of 5 years from the date of purchase of vehicle or 1,00,000 km whichever comes earlier. We repair or replace the battery if the storage capacity is less than 70% of the published nominal capacity, as measured by UV.

The UVCARE+ warranty is included as standard with certain versions of the Vehicle For others, the UVCARE+ warranty may be purchased within 18 months from the purchase date, subject to approval by UV and in accordance with UV pricing framework. The pricing framework for this warranty option shall be established by UV and may be subject to variation depending on the particulars of the warranty claim. UV reserves the right to amend the terms of this warranty without prior notice.

2.1.3. UVCARE MAX

Subject to separate coverage for certain parts and the terms and conditions, the exclusions and limitations described in Clause 4 below, the UVCARE MAX covers the repair or replacement necessary to correct defects in the materials or workmanship of battery and drivetrain manufactured or supplied by UV that occur under normal use for a period of 8 years from the date of purchase of vehicle or 8,00,000 km whichever comes earlier. We repair or replace the battery if the storage capacity is less than 70% of the published nominal capacity, as measured by UV.

The UVCARE MAX warranty is included as standard with certain models of the Vehicle. For the others, the UVCARE MAX warranty may be purchased within 18 months from the purchase date, subject to approval by UV and in accordance with UV pricing framework. The pricing framework for this warranty option shall be established by UV and may be subject to variation depending on the particulars of the warranty claim. UV reserves the right to amend the terms of this warranty without prior notice.

2. Warranty Terms and Conditions:

UV hereby warrants UV to be free from defect in materials and workmanship for the period of time stated and subject to certain limitations stated hereunder.

The warranty applies only if the vehicle has been operated and maintained in accordance with the owner's manual, UV companion Mobile App or other UV literature delivered with the vehicle.

Owner is responsible for the costs of maintenance to the vehicle including service at scheduled intervals. Failures caused directly by lack of maintenance or improper maintenance shall void the warranty.

Any parts replaced under warranty must be returned to UV/UV Authorised Centres and will become UV property. Any part replaced under the warranty will be covered for the remaining period of the warranty.

UV may, at its discretion, make any repairs or replacement of defective parts falling outside the warranty, but such work shall not be deemed to be any admission of liability. UV will not bear labour charges in case there is manufacturing default or damage in any part of the vehicle beyond warranty.

If your Battery or Drivetrain requires warranty repair, UV, shall at its sole discretion, will repair the unit, or replace it with a new, reconditioned or remanufactured part. The warranty replacement may not restore the vehicle to a "like new" condition, but when replacing a Battery, UV will ensure that the energy capacity of the replacement Battery is at least equal to that of the original Battery before the failure occurred while taking into consideration other factors, including the age and mileage of the vehicle.

For warranty claims specific to Battery capacity, the replacement Battery will be in a condition appropriate to the age and mileage of the vehicle sufficient to achieve or exceed the minimum Battery capacity for the remainder of the warranty period of the original Battery. Note that the vehicle's range estimates are an imperfect measure of Battery capacity because they are affected by additional factors separate from Battery capacity. The measurement method used to determine Battery capacity, and the decision of whether to repair, replace, or provide reconditioned or remanufactured parts, and the condition of any such replaced, reconditioned or remanufactured parts, are at the sole discretion of UV.

UV vehicles have one of the most sophisticated battery packs and systems in the world. The most important way to preserve a battery is to LEAVE YOUR VEHICLE WITH STATE OF CHARGE ABOVE 50% when you are not using the vehicle for a prolonged period. This is important if you are not planning to use the vehicle for several weeks.

When left idle and unplugged from charging, your vehicle periodically uses energy from the battery for system tests and recharging the auxiliary 12V battery when necessary.

If you allow the battery to discharge to 0%, other components may get damaged or require replacement. In such cases, you are responsible for repair and/or transporting expenses. Discharge/ deep-discharge related expenses are not covered by the warranty or under the Roadside Assistance Policy.

3. Transfer Of Ownership

If you sell your Vehicle during the period of your Warranty, you may transfer the benefits of the Warranty to the new Vehicle owner, provided that the Vehicle was sold privately and not to a garage, motor trader, auction or similar company. If you want to transfer your vehicle, you can write to us at support@ultraviolette.com.

The warranty may be transferred to subsequent owners for the balance of the remaining period. Subsequent purchasers should contact UV, to determine whether any warranty coverages have been voided.

4. Exclusions Or Limitations

This warranty does not cover any vehicle damage or malfunction directly or indirectly caused by, due to or resulting from normal wear or deterioration, abuse, misuse, negligence, accident, improper maintenance, operation, storage or transport, including but not limited to any of the following:

4.1 Replacement of parts as a result of normal wear and tear such as chain and sprockets and sprocket rubber dampeners, belt drive, brake discs and brake pads, bulbs, communication, navigation and display systems, suspension oil seals and dust covers, Front fork seals (particularly stone damage to inner fork tubes), swingarm bush/bearings, alloy wheels, tyres, wheel bearings etc.; are not covered by this warranty

4.2 Damage or failure resulting from accidents or alterations; UV is not responsible for damages due to fire or incorrect wiring or incorrect charger or not using the vehicle in a standard or as per prescribed manner;

4.3 Any Vehicle where the speedometer or odometer has been interfered with, altered, or disconnected or has failed;

4.4 Maintenance services, including, but not limited to wheel alignment or balancing, appearance care (such as detailing, cleaning and polishing), minor adjustments including addition of sealant, insulation, replacing and/or re-torquing of nuts and bolts at a place other than a UV Authorised Service Centre;

4.5 Using wrong or improper adapters which could result in a fire or any other damage;

4.6 Negligence of proper maintenance as required in the Owner's Manual, other UV Literature or such other documents as prescribed by UV;

4.7 Driving over damaged or hazardous surfaces, including but not limited to curbs, unfinished roads, debris, or other obstacles;

4.8 Any Vehicle used for racing of any description or being used in any contest, competition, trials and misuse or damage caused by competitive off-road or autocross activity or for any other purposes for which the vehicle is not designed;

4.9 Anything caused directly or indirectly by fire (external sources), war, riot, revolution or any similar event, or by vandalism, theft or attempted theft of the Vehicle;

4.10 Accident, collisions, or objects striking the vehicle;

4.11 This Warranty Does Not Cover Death or Bodily Injury: Any liability for death, bodily injury or damage to other property or any loss caused directly or indirectly by the claim or event giving rise to a claim is excluded under this Warranty;

4.12 Airborne "fallout", Industrial fall out, acid rain, hail and windstorms, flooding or other Acts of God;

4.13 Use of insufficient lubricants or use of lubricants which are not as per UV standards & specifications;

4.14 Use of parts other than UV Genuine Parts;

4.15 Any device and/or accessories not supplied by UV;

4.16 Modifications, alterations, tampering or improper repair;

4.17 Damaging the battery or tampering with the battery or intentionally attempting either by physical means, programming or other methods. Exposing the battery to direct flame or flooding the battery;

4.18 Any public service Vehicles such as police Vehicles, paramedic Vehicles and military Vehicles;

4.19 Any Vehicle used for commercial purposes such as but not restricted to couriers, learning school, professional delivery, short or long term hire etc., patrol or any public or professional usage;

4.20 Any damages to your vehicle’s hardware or software or any loss or any harm or any personal information/data uploaded to your vehicle resulting from any modifications or unauthorized access to vehicle data or software from any source, including, but not limited to non-UV parts or accessories, modifications, third party applications, viruses, bugs, malware or any other form of interference or cyber attack;

4.21 Parts used in applications of which they were not designed or not approved by UV;

4.22 Slight irregularities not recognized as affecting quality or function of the vehicle or parts, such as slight noise or vibrations, or items considered characteristic of the vehicle;

4.23 Paint scratches, dents or similar paint or body damage;

4.24 Damages caused due to towing the vehicle;

4.25 The environment or the act of god, including, but not limited to, exposure to sunlight, airborne chemicals, tree sap, animal or insects dropping, road debris (stone chips, gravel etc.), industry fallout, rail dust, salt, hail, floods, wind and such other act of gods, water contamination and other environmental conditions;

4.26 Using the vehicle as a stationery power source except with UV authorized equipment;

4.27 Incidental or consequential damages, including without limitation, loss of time, loss of life, inconvenience, loss of use of vehicle or commercial loss;

4.28 Injury, loss or damage that is caused by the (a) Ionising radiation or radioactive contamination from any nuclear fuel or the nuclear waste arising from burning nuclear fuel (b) The radioactive, toxic, explosive or other dangerous properties of any explosives, nuclear equipment or nuclear part of that

equipment;

4.29 Any loss, damage or failure which a qualified engineer appointed by UV thinks could have been avoided or was totally or partly caused by lack of maintenance;

4.30 Any damage which is due to any type of accident or which is negligent or against the law of the country in which the incident occurred;

4.31 Any loss where the fault or damage occurred due to the Vehicle being ridden following the initial failure;

4.32 Audio Systems, auxiliary battery, tyres and tubes originally equipped on UV vehicles are warranted directly by the respective manufacturers and not by UV;

This warranty is the entire warranty given by UV and no dealer or its or his agent or employee is authorized to extend or enlarge this warranty and no dealer or its or his agent or employee is authorized to make any oral warranty on UV's behalf**.** UV reserves the right to make any change in design or make any improvement on the vehicle at any time without any obligation to make the same change on vehicles previously sold. UV is the sole authority to take decisions on warranty claims and Warranty service shall be provided UV or by UV authorized Centres only. UV's decision is final and binding on the Owner of the vehicle in all warranty matters;

5. Process To Claim Warranty

For any warranty claims, please visit the nearest UV Authorised Service Centres. No repair work should be started before approval and authorisation by UV/ UV authorised representative. UV Authorised Service Centres or its employees/authorised representatives will not pay any claim until UV has received a completed claim form (when requested) and related invoices, Proof of service history and vehicle RC copy.

6. Damages

UV hereby disclaims that UV shall not be liable for any and all indirect, incidental, special and consequential damages arising out of or relating to your vehicle, including, but not limited to, transportation to and from a UV Authorised Centres, loss of vehicle value, loss of time, loss of income, loss of use, loss of personal or commercial property, inconvenience or aggravation, emotional distress or harm, commercial loss (including but not limited to lost profits or earnings), towing charges, bus fares, vehicle rental, service call charges, gasoline expenses, lodging expenses, damage to tow vehicle, and incidental charges such as telephone calls, etc,.

7. Warranty Limitations Subject to Consumer Law

THE WARRANTY HEREIN IS THE ONLY WARRANTY WHICH APPLIES TO YOUR VEHICLE. UV MAKES NO OTHER WARRANTY OR GUARANTEE OF ANY KIND EXPRESSED OR IMPLIED. NO IMPLIED WARRANTIES OF MERCHANTABILTY OR FITNESS FOR A PARTICULAR PURPOSE OR ANY PURPOSE, IS APPLICABLE TO ANY PRODUCT SOLD BY UV. BUYER AND ALL OTHER PARTIES WHO CONTRACT WITH UV HEREBY SPECIFICALLY AND KNOWLEDGEABLY WAIVE ANY AND ALL WARRANTIES,

EXPRESSED OR IMPLIED. ALSO EXCLUDED FROM THIS WARRANTY ARE ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING LOSS OF USE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY, FROM REGION TO REGION. THE CONTENTS STATED HEREIN ARE SUBJECT TO CHANGE WITHOUT NOTICE.

N. Indemnification

You agree to indemnify and hold harmless UV, its officers, directors, employees, and agents from and against any third-party claims, damages, losses, and reasonable costs (including legal fees) arising solely from your use of the product in a manner contrary to the user manual, safety instructions, or applicable law, unauthorised modification, alteration, or repair of the product, or use of the product by a third party with your consent.

O. Binding Arbitration

Any dispute, difference, or claim arising out of or relating to or in connection with this Sale Terms shall be resolved by mutual agreement. If the disputes or differences cannot be resolved through mutual discussion within 60 days of the dispute or difference, it may be referred to sole arbitrator appointed mutually by both the parties in accordance with the Arbitration and Conciliation Act, 1996. Venue of the arbitration shall be in Bangalore Karnataka. The language of the arbitration proceedings shall be in English. The Cost of arbitration will be borne by both the parties equally.

Further, any communication related to the dispute or difference including the arbitration demand should be sent at legal@ultraviolette.com as well as a written communication should be sent to the Company's registered office address at 529-530, Amarjyoti Layout Intermediate Ring Road, Domlur Bangalore -560071.

P. Modification

UV reserves the right to update, revise, supplement, modify or amend these Sale Terms at any time. Any update, revision, supplementation, modification or amendment will be effective immediately upon its posting on the Site. You can review the most current version of these Sale Terms at any time by accessing the section of the site labelled "Terms of Sale, and you are expected to check this page from time to time to take notice of any changes that we made to the Site or these Sale Terms. You understand and agree that your purchase of any Products after any posted update to these Sale Terms indicates your acceptance of these Sale Terms as updated, even if you did not take the time to read them.

Q. Choice Of Law

This Agreement shall be governed by the laws of India. Both parties irrevocably submit to the exclusive jurisdiction of the Courts in Bangalore, for any action or proceeding regarding this Sale Terms.